Information Services Director

The ideal candidate for this role will possess a number of qualities that will position them to lead the Information Services Division effectively, efficiently, and creatively. Some key characteristics that will ensure success in this role include:

Technical Excellence in Leadership
The successful candidate will have experience in evaluating technology needs and service delivery options for the full scope of information services for the City. They will have the ability to formulate recommendations and present them to City leadership. They will be skilled in understanding legacy, current and emerging technologies and directing the implementation of a variety of information systems to provide high quality, cost-effective services to City departments. They will have a proven track record of creating work environments based on information technology best practices.

Innovative Leadership
The ideal candidate will be an innovative and forward-thinking professional who will strategically advance current and future technologies to support City departments toward optimal service delivery. They will use creative problem solving to address current issues and innovative leadership to help the team find efficiencies and envision future initiatives.

Collaborative Leadership
The ideal candidate will be skilled at developing and maintaining collaborative working relationships with City departments and staff. They will foster connections with key stakeholders and regional partners, while effectively building and leading teams of professionals through large scale initiatives and day-to-day challenges. They will be collaborative and value the perspectives and contributions of all stakeholders including staff, customers, partners, and citizens.

What our TEAM offers you

The City of Eugene Information Services Division (ISD) builds and maintains the City of Eugene's technologies to meet the evolving needs of the community. The Division is comprised of about 50 professional and technical staff who excel at managing multiple priorities with a high level of professionalism. The future leader will be part of a highly-collaborative Division Management Team that is committed to excellence in service delivery.

The scope of operations includes:
- Award-winning technology and services
- Support of city-wide Emergency Operations Center (EOC) and emergency planning
- An ITIL customer centric model
- A future state that includes Hybrid Cloud, Mobility, and Enterprise Wi-Fi
- Work on enterprise level solutions from concept to design and execution
- Vibrant and collaborative Community and Regional partnerships
- Telecommunications franchise management
- An abundance of professional development and training opportunities
- More than 200 business software systems
- More than 2 million visits to the City website per year
- 51 City facilities throughout the community connected by a high-speed fiber optic network

Help us make a difference with the City of Eugene!

To apply visit: www.eugene-or.gov/jobs

What our COMMUNITY offers you

As the second largest city in Oregon, Eugene has an exciting mix of arts, culture, education, scenic beauty, and passion for recreation. Located in the Willamette Valley between the rugged Pacific Coast and the breathtaking Cascade Mountains, Eugene is the county seat for Lane County. Eugene's mild climate and lush landscapes are just a couple of the city's attractive features.

Eugene is a friendly, progressive community with residents who are active and concerned about quality of life issues. The University brings a cosmopolitan feel to the community, and the collegiate teams have contributed to the excitement and pride displayed on a regional basis. Many residents are health and fitness oriented, and with more than 100 city parks, 250 miles of bicycle trails, and numerous lakes, rivers and streams nearby, our community offers a wide range of recreational activities to residents and visitors. Living in the City of Eugene offers all of this along with the advantages of higher education, a strong public school system, and a short commute to work

Eugene is well-known as the home of the University of Oregon and TrackTown USA playing host to local, national, and international competitions. With over 20,000 students and over 6,000 employees, the University plays a major role in the community, as does Lane Community College and Northwest Christian University. The Eugene-Springfield metropolitan area offers a growing collection of technical companies evident through the Silicon Shire.

How to Apply:

A full description of the Information Services Director position and instructions for applying on-line are available on the City of Eugene website at: www.eugene-or.gov/jobs. Click on this link, then select Current Job Openings, and then select **Information Services Director**.

- **Minimum Qualifications:** Six years of increasingly responsible experience in information services and telecommunications administration, preferably in a government agency, including three years of supervisory responsibilities. Candidates must also possess the equivalent to a bachelor's degree with major course work in business or public administration, computer science or a related field. ITIL certification and a master's degree is desirable.

- **Salary:** The salary range for this position is $88,088-$109,824 annually.

- **Closing Date:** This position is open until filled; however, applications received by January 9, 2015 will be given priority consideration.

- **Benefits:** The City of Eugene offers a full range of benefits, including holidays, vacation, sick leave, retirement benefits, deferred compensation, physical examination, life insurance, and long-term disability. Visit the City of Eugene Benefits page for more information.

To apply visit: www.eugene-or.gov/jobs